2019 Highlights

Sustainability performance

households benefited from the low-57 households benched support program Energy efficiency Tons of GHG CNESST 31 Academos mentors helped reduced: statement of offence 74,472 vs. 77,123 in 2018 young べい 5% people **Customer satisfaction** increase in purchases 94.3% of goods and services vs. 94.6% in 2018 Decrease in the work accident rate Women







Net income up

18.4%

Signature of the second second

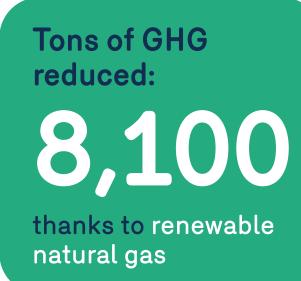


177

complaints

vs. 181 in 2018





For details of the 2019 sustainability performance: energir.com/sd

